

# Nestucca Valley School District 101J

Code: **KL**  
Adopted: 3/11/96  
Readopted: 5/10/11  
Orig. Code(s): KL

## Public Complaints

Complaints are handled and resolved as close to their origin as possible.

Although no community member will be denied the right to petition the Board for redress of a grievance, complaints will be referred through the proper administrative channels for solution before investigation or action by the Board. Exceptions are complaints that concern Board actions or Board operations.

The Board advises the public that the proper channeling of complaints involving instruction, discipline or learning materials is as follows:

1. Teacher;
2. Principal;
3. Superintendent;
4. Board.

Any complaint about school personnel other than the superintendent will be investigated by the administration before consideration and action by the Board. The Board will not hear charges against individual employees in open session unless an employee requests an open session. The Board chair will direct the visitor to the appropriate means for Board consideration and disposition of legitimate complaints involving individuals. Speakers may offer objective criticism of operations and programs.

Complaints alleging violation of standards for public elementary and secondary schools shall be made in writing and presented to the superintendent. In the event that a complaint alleges a violation of state standards and is not resolved at the Board level, then the district will supply the complaint with appropriate information in order to file a direct appeal to the state superintendent of public instruction as outlined in Oregon Administrative Rules.

END OF POLICY

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### Legal Reference(s):

[ORS 192.610 - 192.690](#)  
[ORS 332.107](#)

[OAR 581-022-1940](#)  
[OAR 581-022-1941](#)

Anderson v. Central Point Sch. Dist., 746 F.2d 505 (9th Cir. 1984).  
Connick v. Myers, 461 U.S. 138 (1983).

### Cross Reference(s):

II/IIA - Instructional Resources/Instructional Materials